Steps to Resolve Conflicts
Resolve conflicts in the workplace by following these steps.

1. Define the Problem
   • describe the conflict

2. Suggest a Solution
   • propose a possible answer

3. Evaluate a Solution
   • assess the answer

4. Compromise
   • agree to settle conflict

5. Brainstorm
   • seek other solutions

6. Mediate
   • consult a third party if necessary

Let's Work It Out – Applying Conflict Resolution Skills – Hotel Management
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