Ethical Standards in Cosmetology

Cosmetology I
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What are Work Ethics?
## Work Ethics

### Work Ethics for an Employer

- To provide a safe work environment for staff and employees
- To treat employees with dignity and respect
- To provide a fair wage for the services rendered
- To handle all business transactions with integrity and honesty

### Work Ethics for an Employee

- To show up on time
- To tend to company business the whole time while at work
- To treat the company’s resources, equipment and products with care
- To give respect to the company by working with honesty and integrity
What Do Professional Ethics in Cosmetology Include?
Professional Ethics

- Professionalism
- Personal life
- Respect for resources
- Guidelines for professional ethics
Professionalism includes being:
- dependable
- on time
- polite
- respectful
Professionalism

Soft Skills – Professionalism
(click on link)
Personal Life

• Separate work life from private life
• Avoid discussing personal problems
• Keep personal telephone calls to a minimum
Do Not Steal or Waste Resources

• Stealing is:
  – illegal
  – unethical

• Do not take items such as:
  – beauty supplies
  – cash
  – equipment
  – inventory
  – property

Wasting resources costs the company money
• Recycle items such as:
  – magazines
  – paper products
  – plastic bottles
  – using pumps instead of aerosol cans
Guidelines for Professional Ethics
Human Relations Soft Skills/Transferable Skills

- Treating people fairly
- Establishing rapport
- Being a cooperative team member
- Dealing effectively with conflict
- Helping clarify misunderstandings
  Creating an environment of social interaction
Work Ethic Qualities

Reliability

Be sufficiently trained

Confidentiality between cosmetologist and client

Upholding hygiene and safety standards

Treat each other with respect and dignity

Honesty

Seek the best interest of your clients
Workplace ethics serve as guiding principles that effective leaders use to set the professional tone and behavior.
Questions to Keep in Mind

• Is it fair?
• Does it uphold the values of the organization?
• Can I tell my decisions to my employer, my family and others?
• How would others regard the details if public?

• Am I confident in my decision?
• Will it be valid for years?
• Is it legal?
• Will it hurt anyone?
• Does it positively represent the company?

• Does it make anyone uncomfortable?
• Does it convey respect for others?
• Have I involved others by asking their viewpoint?
Questions?
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Textbook:

Websites:
Cosmetology and Ethics
Code of ethics and responsibilities.
http://www.ehow.co.uk/about_6565776_cosmetology-ethics.html

Texas Department of Licensing and Regulations
This department is responsible for the regulation of 26 occupations and industries.
http://www.license.state.tx.us/index.htm
References and Resources

United States Environmental Protection Agency
Healthy Hair Care and the Environment.
http://www.epa.gov/region9/healthy-hair/salon.html

YouTube™:
Work Ethics Orientation
Southeastern Technical College Swainsboro Peggy Braswell Cosmetology Work Ethics Orientation.
http://youtu.be/4TxnHQUE0gc