130.223. Hotel Management

All prompts address TEKS (1) The student gains academic knowledge and skills required to pursue the full range of career and postsecondary education opportunities within the hotel industry. The student is expected to:

(A) compose a variety of written documents such as agendas, thank you letters, presentations, and advertisements;

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(2) The student uses verbal and nonverbal communication skills to create, express and interpret information for providing a positive experience for guests and employees. The student is expected to:

(F) apply active listening skills to obtain and clarify information;

Think about the importance of having active listing skills. Write an essay explaining why it is important for hotel staff and management to be active listeners. (9th and 10th grade expository writing)

(3) The student solves problems using critical thinking, innovation, and creativity independently and in teams. The student is expected to:

(C) use principles of budgeting and forecasting to maximize profit and growth.

Think about the principles of budgeting and forecasting. Write an essay explaining the importance of budgeting and forecasting in maximizing profit and growth. (9th and 10th grade expository writing)
(4) The student demonstrates an understanding that personal success depends on personal effort. The student is expected to:

(C) analyze the effects of health and wellness on employee performance.

Imagine that you have a fellow employee that does not agree that health and wellness are an important part of personal success and performance. Write an essay persuading your fellow employee that health and wellness are an important part of both personal success and employee performance. (10th and 11th grade persuasive writing)

(5) The student develops principles in time management, decision making, effective communication, and prioritizing. The student is expected to:

(A) apply effective practices for managing time and energy;

Imagine that you have a fellow employee that is not effectively using their time and energy. Write an essay persuading your fellow employee to use effective practices for using time and energy. (10th and 11th grade persuasive writing)

(B) implement stress-management techniques;

Think about stress-management techniques. Write an essay explaining both stress-management techniques and the importance of the techniques. (9th and 10th grade expository writing)

(6) The student understands the importance of employability skills. The student is expected to:

(B) comprehend and model skills related to seeking employment;

(C) update a personal career portfolio;

(D) demonstrate proper interview techniques in applying for employment;

Think about the importance of the skills needed to seek employment, maintain a career portfolio and to interview effectively. Write an essay explaining the importance of having the proper skills to seek employment, maintaining a personal career portfolio and demonstrating proper interview techniques. (9th and 10th grade expository writing)
(7) The student understands roles within teams, work units, departments, organizations, and the larger environment of the hotel industry. The student is expected to:

   (B) implement quality-control standards and practices;

Think about quality-control standards and practices. Write an essay explaining the importance of implementing quality-control standards and practices within the various levels of the hotel industry. (9th and 10th grade expository writing)

(8) The student uses information technology tools specific to hotel management to access, manage, integrate, and create information. The student is expected to:

   (E) evaluate Internet resources for industry information.

Imagine that you are hired to run a hotel. The owners seem to be stuck in the past. Write a speech persuading the owners of the importance of internet resources in hotel management. (10th and 11th grade persuasive writing)

(9) The student uses leadership and teamwork skills in collaborating with others to accomplish organizational goals and objectives. The student is expected to:

   (C) apply leadership and teamwork qualities in creating a pleasant working atmosphere;

Imagine that you are a team leader in a hotel. You have a fellow team leader who is having difficulties with the working atmosphere in his team. Write an essay persuading your fellow team leader that the way in which he or she applies leadership and teamwork qualities helps to create a pleasant working atmosphere for a team. (10th and 11th grade persuasive writing)

(12) The student understands the knowledge and skills required for careers in the hotel management industry. The student is expected to:

   (D) evaluate current and emerging technologies to improve guest services;

Think about current and emerging technologies and the guest services. Write an essay explaining how current and emerging technologies can improve guest services. (9th and 10th expository writing)